

JONATHAN MONTERO

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Information Systems Engineer

A solution-oriented system administrator with exceptional interpersonal skills

A driven and experienced IT professional with a demonstrated love of learning and continuing education. Excellent listening, analysis, and research skills. A flexible team player who easily adapts to constantly changing priorities. Eager to become a vital part of a hardworking team in a goal-oriented organization. Native Spanish and Level III English.

Leadership / Customer Service / Root Cause Analysis / Technical Documentation / Relationship Development

TECHNICAL PROFICIENCIES

Platforms: Linux CentOS, RedHat, Debian, Ubuntu, Windows, Windows Server 2003, 2008 & 2012, Mac OSX Lion, Mavericks, Yosemite, FreeBSD, Solaris

Tools: Bash, VMware, Proxmox VE, DNS, Nagios, Apache, NGINX, NetAPP, Veeam Backup, AWS Cloud, Clonezilla, VPN, Shell Scripting, Crontab, Wireshark, TCPDump, Elasticsearch, Logstash, Kibana, LAMP Stack, and LEMP Stack, Nagios, Observium, Zabbix, Zenoss, Solarwinds, Ansible, Puppet, Docker, Gitlab, Jenkins, SSL, Active Directory, Load Balancing, KVM, Xen, Libvirt, Jira, OTRS

Hardware: Cisco Routers, Cisco ASA, Cisco UCS, SonicWall Firewalls, CheckPoint Firewalls, Cisco Switches, Lucent Switches, Cisco Call Manager, ASA Firewalls, Fortinet Firewalls, Solaris Servers

PROFESSIONAL EXPERIENCE

Caribe Media S.A.

System Engineer (2016 – Present)

AWS Administration, WebOPS, DNS, Domain Zones, SysOPS, Linux Sysadmin, Infrastructure Administrator, Cisco UCS, ELK Stack LAMP, LEMP Stack, VMWare/vSphere, NetApp, Veeam, CheckPoint Firewalls, Nginx, HAProxy, IT Security in general.

Oversee web operations and implementation of ELK Stack, HA Web Applications, and Wordpress Websites.

Theorem Creations LLC

IT Manager (2013 – 2016)

Sonicwall Firewalls, Cisco Routers, Linux PBX, Asterisk PBX, Lucent Switches, Windows Server 2003 and 2008 r2, Mac OSX, Kwok Information Server.

Managed network and server infrastructure; provided general IT support. Installed and maintained Linux PBX / Asterisk. Develop and implement internet access policies, manage VPN access, oversee backup procedures, and perform massive desktop installations using Clonezilla.

- Implement OpenVPN (February 2015)

...Continued...

- Oversaw migration from Windows 2003 to Samba 4.2 (June 2014)
- Implemented Samba 4.2 (June 2014)
- Effectively managed a migration from Windows 2003 to Windows 2012 (March 2014)
- Successfully migrated a system from w2003 to w2008 (February 2014)

Supermercados Bravo

Network Manager (2011 – 2013)

Fortinet Firewalls, Cisco ASA, Routing and Switching Management, Linux PBX/Asterisk, Cisco Call Manager, ASA Firewalls, Cisco Aps, Windows Server 2003 & 2008 r2, vSphere 4.1, Nagios, OpenNMS.

Oversaw activity on all cabled and wireless networks, including creating and implementing internet access policies, managing VPNs with multiple locations, and handling ticketing system OTRS. Ensured completion of reports that facilitated business processes. Evaluated service providers and provided vendor recommendations. Managed VMWare Virtualization.

NewTech S.A.

Software Engineer (2010 – 2011)

Scripted shells, applied patches, debugged errors, maintained Solaris servers, installed Java applications.

EDESUR Dominicana

VOP Support (2009 – 2010)

Linux/Asterisk, Cisco Call Manager, Nortel CS1000, Zennos

Managed VOIP network and 15 PBX distributed throughout the country.

- Migrated Cisto Call Manager 4.0 to Asterisk.

DGTEC

Network Operator Analyst (2007 – 2009)

Quintum, NexTone, Solarwinds.

Provided exceptional support to international customers speaking English. Monitored networks and behavior of calls. Debugged call termination problems and manage routes to ensure call completion.

EDUCATION AND TRAINING

Bachelor of Science, Computer Science *April 2017*

Universidad Autónoma de Santo Domingo UASD, Santo Domingo, Dominican Republic

Technical Certifications

Cisco Certified Network Associate (CCNA R&S 5.0) ~ Instituto Tecnológico de las Américas ITLA

Linux Foundation Certified System Administrator (LFCS) ~ LinuxAcademy.com

Certified Ethical Hacking v8 ~ CBT Nuggets

GNU/Linux Intermediate-Advanced ~ Open Source Academy

CISSP ~ Cyborg.com.do

Professional Development

Leadership Principles and Effective Staff Supervision

Fundamentals of Quality Standard ISO 9001:2008
Fortigate UTM (Version 4.0 MR2 and MR3)